



Visitors Expectations Fact Sheet

- Visitors must present a verified negative test result within the last week (7 days) and visitation must be refused if the individual(s) fail to present such negative test results, exhibit any COVID-19 symptoms or do not pass screening questions. A copy of each visitors test results will be maintained for reference and validation.

Special Considerations:

- Facilities that had already resumed visitation under previous guidance may allow visitation without the presentation of a verified negative test result for a transition period until September 24, 2020.
 - End of life and compassionate care visits are not subject to a verified negative test result but are subject to all other COVID-19 screening requirements
- Visitors are screened for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or do not pass the screening questions.
 - Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding international travel or travel to other states designated under the Commissioner's travel advisory.
 - Documentation must include the following for each visitor to the nursing home: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
 - Limited visitation, including, but not limited to, family members, loved ones, representatives from the long-term care ombudsman program (LTCOP).
 - No more than 10 percent (10%) of the residents shall have visitors at any one time and only two visitors will be allowed per resident at any one time.
 - At this time, visitation is strictly prohibited in resident rooms or care areas with the exception of parents and immediate family members visiting a bed bound resident or end of life.
 - Visitation should be limited to outdoor areas, weather permitting. Under certain limited circumstances, as defined by the facility, visitation can be inside, in a well-ventilated space with no more than 10 individuals who are appropriately socially distanced and wearing a facemask or face covering while in the presence of others.
 - Visitors under the age of 18 are allowed but must be accompanied by an adult 18 years of age or older.
 - Visitors must wear a face mask or face covering which covers both the nose and mouth at all times when on the premises of the NH/ACF's.
 - Visitors must maintain social distancing, except when assisting with wheelchair mobility.
 - Facilities will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors and representatives of the long-term care ombudsman prior to visiting the residents. Rub hands together using friction.
 - Visitation hours are by appointment only. A copy of the NH's/ACF's formal visitation plan is posted on the website and broadcasted via email.



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- The staff is required to monitor the visitation process. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.